



Standard Warranty Policy

Ice Qube, Inc. ("Ice Qube") warrants that the products manufactured by Ice Qube (the "Products") are free of defects in material and workmanship which impair the operation of the Products, under normal and proper use and service, for a period of one (1) year from the date of shipment FCA from Ice Qube's facility located in Greensburg, Pennsylvania (the "Standard Warranty").

In order for this Standard Warranty to apply, the Product(s) must be installed and operated according to and consistent with the following conditions:

- Voltage variation no greater than +/- 10% from the rated voltage on the label of the Product;
- Frequency variation no greater than +/- 3 HZ from rated frequency on the label of the Product;
- Ambient temperature must not exceed maximum operating temperature on the label of the Product;
- Maximum cooling capacity not to exceed rating (BTU/HR) as rated on the label of the Product; and
- The Product must be installed, maintained and operated consistent with the terms and conditions set forth in the operation manual.

THIS STANDARD WARRANTY DOES NOT COVER THE FOLLOWING:

- Ice Qube assumes no liability beyond the repair or replacement of its own Products. In no event shall Ice Qube be liable for any incidental, special, indirect, consequential or similar damages incurred by any purchaser, owner, possessor, assignee or successor in interest or any other third party having any interest in any Product as the result of any breach of this Standard Warranty, including but not limited to loss of profit or revenues, damages for loss of use of the Products, damage to property, both real and personal, claims of third parties, including personal injury or death on account of use of the Products or failure of Ice Qube to warn against or instruct on or adequately warn against or instruct on, the dangers of the Products or the safe and proper use of the Products, whether or not customer has been advised of the potential for such damages.
- Ice Qube's total liability for customer's claims from any cause whatsoever, whether arising under contract, warranty, tort (including negligence), strict liability, products liability or any other theory of liability, will be limited to the lesser of customer's actual damages or the price paid by customer to Ice Qube for the Products (not including applicable taxes, duties and freight charges) that are the subject of customer's claim.

THE WARRANTY SET FORTH HEREIN IS STRICTLY LIMITED TO ITS TERMS AND IS IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW, COURSE OF DEALING, CUSTOM, USAGE OF TRADE OR OTHERWISE, SPECIFICALLY EXCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

1. The warranty and remedies for breach of warranty provided for in this Standard Warranty extend only to the original installation and do not cover, and Ice Qube will neither assume responsibility, nor be liable, for the following:
 - misapplication of its Products or the erroneous selection of an inappropriate Product by a non-authorized Ice Qube representative;
 - use of the Product for other than its designed purpose or operating conditions;
 - operation or storage in harsh, oily, corrosive or other abnormal environments without the proper filtration, sealing, protective coatings and/or weather protection;
 - damage to the hermetic system resulting from continuous operation with dirty or clogged air filters or improper or negligent maintenance;
 - use of refrigerant other than designated on the label of the Product;
 - customer modification or abuse;
 - shipping damage or other accidental damage (It is Ice Qube's standard policy that freight claims are the responsibility of the customer if the Product is not refused at delivery);
 - repair, damage or service of the Product caused by anyone except personnel authorized by Ice Qube;

- cracked or broken hermetic tubing, brazed joints or other internal damage caused by shipping or mishandling;
 - damage caused by shipping units attached to an enclosure;
 - any and all damage, breakage, malfunction or other like conditions or defects resulting from noncompliance with the standard operation, care, installation, maintenance and use of the Product as set forth in the operation manual for such Product;
 - any cause beyond the control of Ice Qube, including without limitation conditions caused by movement, settlement or structural defects of the environment in which the Products are installed;
 - fire, wind, hail, flood, lightning or other acts of God;
 - any damage to the finish of the Products after they leave Ice Qube's facility;
 - any discoloration or spotty appearance of the Products;
 - return freight and shipping charges, along with applicable duties and other like fees and charges, for the return of the Product to Ice Qube (such amounts are the sole responsibility of the customer);
 - failure to process or inaccurate processing of time-sensitive information and/or mechanisms; or
 - exposure to harmful chemicals, pollutants or other foreign matter or energy.
2. All returns must have a RMA number and must be marked with the RMA number on the bill of lading and on the packaging.
 3. Upon resale, customer agrees to extend to its customers no greater warranties, and limit its liability and remedies to the same extent, as those set forth herein.
 4. All Product literature is for illustrative purposes only and does not contain a warranty of any kind.
 5. Ice Qube's advice relating to the technical usage of the Products or the intellectual property rights of others, whether provided orally or in writing or through the provision of test results, is given in accordance with Ice Qube's best knowledge at that time, but shall at all times be deemed to be non-binding. Such advice does not relieve customer from the obligation, and customer accepts full responsibility, to confirm for itself the suitability of the Products for their intended purpose(s).

Remedies

Customer's sole and exclusive remedy, and Ice Qube's only obligation for breach of warranty hereunder shall be, at Ice Qube's option, in its sole discretion, to (i) repair or replace the defective Product which fails within the one (1) year warranty period, free of charge, provided that customer promptly notifies Ice Qube of such failure and, after receipt of prior written authorization and return authorization number from Ice Qube, which will be given or withheld at Ice Qube's sole discretion, returns such Product to Ice Qube, Inc., 141 Wilson Avenue, Greensburg, PA 15601, or such other place as requested by Ice Qube, freight prepaid, and thereupon Ice Qube finds such to be defective or (ii) issue a credit equal to the price of the defective Product which fails within the one (1) year warranty period. Customer must pay all related costs of repair or replacement, including removal, installation or reinstallation costs. Ice Qube's personnel must be granted access to inspect the Products claimed to be defective at the site of their installation or use. Products repaired or replaced and designs corrected under this Standard Warranty are warranted only for the remainder of the original warranty period.

In-Field Service for Continental United States¹

All standard duty air conditioners manufactured by Ice Qube are eligible for in-field service, where available, at no charge to customer, for a period of one (1) year from the date of shipment FCA from Ice Qube's facility in Greensburg, Pennsylvania. However, such in-field service is only available at the sole discretion of Ice Qube. In-field service may not be available in all service areas and the provision of in-field service is subject to change at any time by Ice Qube without notice. The location of the Product otherwise eligible

¹ In-field service outside the Continental United States is only offered on a case by case basis in Ice Qube's sole discretion. Customers outside the Continental United States must call Ice Qube support service at (724) 837-7600 and consult with the Ice Qube support personnel so that Ice Qube can determine the availability of in-field service at such location.



for in-field service must be within One Hundred (100) miles of the service center selected by Ice Qube in its sole discretion. In-field service is only available in the Continental United States.

All in-field services must be initiated by Ice Qube. Customers must call Ice Qube support service at (724) 837-7600 and work with the Ice Qube support personnel so that Ice Qube can determine the necessity of in-field service for such Product in its sole discretion.

Ice Qube will not assume any liability for any in-field service not initiated by Ice Qube. In no event shall Ice Qube be liable for any incidental, special, indirect, consequential or similar damages incurred by any purchaser, owner, possessor, assignee or successor in interest or any third party having any interest in any Product as the result of the provision of any in-field services to such Product, including but not limited to loss of profit or revenues, damages for loss of use of the Products, damage to property, both real and personal, claims of third parties, including personal injury or death on account of use of the Products or failure of Ice Qube to warn against or instruct on or adequately warn against or instruct on, the dangers of the Products or the safe and proper use of the Products, whether or not customer has been advised of the potential for such damages.

Ice Qube's total liability in connection with in-field services from any cause whatsoever, whether arising under contract, warranty, tort (including negligence), strict liability, products liability or any other theory of liability, will be limited to the lesser of customer's actual damages or the price paid to Ice Qube for the Products (not including applicable taxes, duties and freight charges) for which in-field services are sought.

ALL HAZARDOUS DUTY AIR CONDITIONERS ARE EXCLUDED FROM IN-FIELD SERVICE DUE TO CERTIFICATION. TO THE EXTENT APPLICABLE, SPECIFICALLY EXCLUDED FROM IN-FIELD SERVICES INITIATED BY ICE QUBE ARE ANY AND ALL OTHER WARRANTIES, GUARANTEES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW, COURSE OF DEALING, CUSTOM, USAGE OF TRADE OR OTHERWISE, SPECIFICALLY EXCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

ALL QUBE AND BLADE SERIES UNITS ARE EXCLUDED FROM IN-FIELD SERVICE. THESE UNITS WILL EITHER BE RETURNED TO THE FACTORY FOR REPAIR OR MAY BE ELIGIBLE FOR A REPLACEMENT UNIT. THIS WILL BE AT THE SOLE DISCRETION OF ICE QUBE, INC.

Extended Warranty Options

Ice Qube offers extended warranty options on a per Product basis. Please contact Ice Qube at (724) 837-7600 for further information. All extended warranties must comply with all applicable provisions of the Standard Warranty listed above.

All Products with extended warranties must be registered with Ice Qube and must be installed and maintained according to the operation manual and according to the terms and conditions set forth in the Extended Warranty for such Product.

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